

City MANAGER'S M E S S E N G E R



City of
Fayetteville
North Carolina

September 7, 2016

CITY COUNCIL SCHEDULE

9/12/2016

City Council Meeting, 7 p.m., City Hall Council Chamber

9/16/2016

Joint City-County Meeting, 11:30 a.m. – 1 p.m., N.C. Veterans Park

9/26/2016

City Council Meeting, 7 p.m., City Hall Council Chamber

City Manager's Office

- Mayor Robertson and Interim City Manager Doug Hewett, along with the Deputy and Assistant City Managers, attended the Monthly City-County Liaison Meeting to discuss current community issues.
- Continue to work with Staff and Council on the proposed baseball stadium.



Corporate Communications

- **Facebook Town Hall (Hurricane Preparedness) on Sept. 15:** From Noon-1 p.m. on the 15th, we will conduct a Facebook Town Hall to educate residents on how to best prepare for a hurricane. We will have the County emergency management director, City emergency management director and a representative from PWC.
- **Police website launch:** We are set to launch the Police Department's new website on Monday, Sept. 12. No time set yet, but a press release will go out on Friday announcing the time and location.
- **Citizens' Academy:** Finalizing the Citizens' Academy schedule now with all involved departments. Plan to launch press release either Sept. 9 or 12 to start recruiting residents to attend. Classes begin with opening remarks by Mayor Robertson on Oct. 6 and end on the seventh session, which is held on Nov. 17. Classes run from 6-9 p.m. and are held in various locations across Fayetteville.

Fire

- The Department's Special Operations Division was busy the past two weeks. On Monday, Aug. 29, the Department's Regional Response Team #3 responded to a chemical incident at Smithfield Packing in Tarheel. A 12-member response arrived on scene to find two chemicals off-gassing that had been accidentally combined in a single tank. Seven employees were overcome and had to be transported for treatment and evaluation. Hazardous Materials crews assisted with air monitoring and transfer of product. RRT-3 also responded to a hazardous materials incident on Friday, Sept. 2 at 10:28 p.m. to Hexion Chemicals at 1411 Industrial Drive off Old Wilmington Road. A line connected to a railcar transporting Phenol had ruptured, resulting in a leak. A 12-member response was also activated for this incident. Hazardous Materials crews provided air monitoring and stopped the leak.
- Congratulations to Battalion Chief Scott Iverson on his 30-year retirement, effective Sept. 1. Chief Iverson served his last five years as the Department's Accreditation Manager, working hard to ensure we were ready for re-accreditation. His commitment and dedication played a vital role in the Department's success of being awarded re-accreditation last month. We wish him well in his future endeavors and he will truly be missed.



Nothing Significant to Report: Police and City Attorney's Office

COMMUNITY INVESTMENT PORTFOLIO

Permitting & Inspections

- **Timing:** 98% of all inspections last week occurred in 1-business day or less from time of request, with 19% occurring the same day of the request. 100% of all inspections were completed within 2-business days of request for the week of Aug. 29-Sept. 2. The number of inspection stops does not include inspections that were requested for future times outside of the 2-business day window or for cancelled inspections. The average wait time to reach a dispatch staff member to schedule an inspection, for all queues, was 27 seconds. The average time to schedule an inspection, once connected to a dispatch staff member, was 2 minutes, 11 seconds for the week of Aug. 29-Sept. 2.
- Construction values for the week of Aug. 29-Sept. 2 totaled \$1,670,457.24 with \$919,657.24 in new residential & residential renovations, \$740,700 in new commercial and commercial renovations and \$10,100 in other permits (swimming pools, fences and other structures, i.e. cell towers, retaining walls, etc.).
- Staff completed six commercial plan reviews last week and currently have 45 commercial projects in plan review.

Nothing Significant to Report: Community Development, EBD, Engineering & Infrastructure and Human Relations

OPERATIONS PORTFOLIO

Environmental Services

- Environmental Services had grapple boom trucks on standby to respond if needed for Tropical Storm Hermine. No calls for the trucks came in until Tuesday, Sept. 6, when the Streets Division called for assistance at five locations.
- Equipment requisitions have been entered into the system for FY17 purchases.
- Angela Marks, Route Administrator, presented FleetMind Tuesday, Sept. 6 to the IT Governance Committee describing the capabilities, and showing live demonstrations.

Nothing Significant to Report: Airport, Parks & Recreation and Transit

SUPPORT SERVICES PORTFOLIO

Budget & Evaluation

- Director is continuing to work with the City Manager's Office to support the City Council Baseball Subcommittee.
- Staff is preparing for the annual kickoff meeting for the preparation of the Capital and Technology Improvement Plans (CIP & TIP) for Fiscal Years 2018-2022, including a collaborative effort with the IT Department to create electronic CIP and TIP forms.
- Staff is continuing the compilation of the Adopted FY2017 Budget document and working with other departments to complete year-end closing requirements.

Nothing Significant to Report: IT, SPA, Finance, 1-FAY Call Center and Human Resource Development